

Student Grievance Committee Annual Report 2018-2019

Introduction:

The Student Grievance Committee at the International School of Management Excellence (ISME) is dedicated to ensuring a conducive environment for all students by addressing their concerns regarding infrastructure and hostel facilities. The committee serves as a bridge between students and the administration, facilitating the resolution of grievances in a fair and transparent manner.

Objective:

The primary objective of the Student Grievance Committee is to provide students with a platform to voice their concerns and grievances related to infrastructure and hostel issues and to work collaboratively with the college administration to find suitable solutions.

Composition of the Committee:

The Student Grievance Committee comprises faculty members, administrative staff, and student representatives who are committed to addressing students' concerns impartially and advocating for their welfare.

Activities Undertaken:

During the academic year 2018-2019, the Student Grievance Committee undertook the following activities:

Grievance Submission Process: The committee established an efficient grievance submission process, allowing students to submit their grievances either in person

Regular Meetings: The committee conducted regular meetings to review the grievances received and to discuss potential solutions. These meetings provided a platform for open dialogue and collaboration between students and the college administration.



Site Inspections: Committee members conducted comprehensive site inspections of the college campus, including infrastructure and hostel facilities, to assess existing conditions and identify areas for improvement.

Collaboration with Administration: The committee worked closely with the college administration to address the grievances raised by students. This involved facilitating communication between students and relevant administrative departments and advocating for necessary changes and improvements.

Outcome:

As a result of the collective efforts of the Student Grievance Committee and the college administration, several infrastructure and hostel-related issues were successfully resolved during the academic year 2018-2019. These included repairs and maintenance of facilities, enhancement of hostel amenities, and improvements in infrastructure.

Conclusion:

The Student Grievance Committee remains committed to addressing students' concerns and advocating for their welfare. We encourage students to continue utilizing the grievance redressal mechanism to voice their grievances, and we assure them that their concerns will be addressed promptly and effectively.

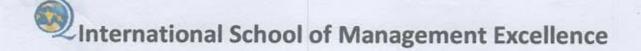
PRINCIPAL

INTERNATIONAL SCHOOL OF MANAGEMENT EXCELLENCE Sy. No.88, Chembanahalli, Near Dommasanadra Circle, Sarjapur Road, Bangalore 562 125 INDIA

Chairperson

Student Grievance Committee

International School of Management Excellence



Student Grievance Committee Annual Report 2019-2020

Introduction:

The Student Grievance Committee of the International School of Management Excellence (ISME) serves as a vital conduit for addressing student concerns across various facets of campus life. Throughout the academic year 2019-2020, the committee actively engaged with students to resolve issues related to infrastructure, hostel facilities, attendance, and exam-related matters, striving to create an environment conducive to academic and personal growth.

Objective:

The primary objective of the Student Grievance Committee is to provide students with a platform to voice their grievances comprehensively and to work collaboratively with the college administration to implement effective solutions. This encompasses concerns regarding infrastructure, hostel amenities, attendance policies, and examination procedures.

Composition of the Committee:

The Student Grievance Committee comprises faculty members, administrative staff, and student representatives, ensuring a diverse and inclusive approach to grievance resolution. The committee members are dedicated to addressing student concerns impartially and promoting transparency in decision-making processes.

Activities Undertaken:

In addition to addressing infrastructure and hostel-related issues, the Student Grievance Committee undertook the following initiatives pertaining to attendance and exam-related matters:

Attendance Policies: The committee conducted a thorough review of attendance policies to ensure fairness and transparency. Students were provided with avenues to appeal against unjustified attendance discrepancies, and measures were taken to streamline attendance recording procedures.



Exam Related Matters: Efforts were made to address concerns raised by students regarding examination procedures, including scheduling, evaluation, and result declaration. The committee facilitated open communication between students and faculty to address grievances and implement necessary improvements.

Regular Meetings and Feedback Sessions: Periodic meetings and feedback sessions were organized to solicit input from students regarding attendance policies and examination processes. This feedback was instrumental in identifying areas for improvement and implementing corrective measures.

Outcome:

As a result of the collaborative efforts between the Student Grievance Committee and the college administration, significant progress was achieved in resolving student concerns related to infrastructure, hostel facilities, attendance, and exam-related matters. Students reported a heightened sense of satisfaction with the responsiveness of the committee in addressing their grievances.

Conclusion:

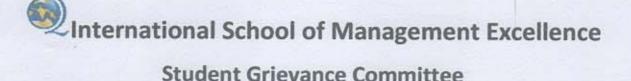
The Student Grievance Committee reaffirms its commitment to addressing student concerns comprehensively and advocating for their welfare. Moving forward, the committee will continue to prioritize transparency, fairness, and student engagement in its endeavors to create a supportive and nurturing campus environment.

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Head

Student Grievance Committee

International School of Management Excellence



Annual Report 2020-2021

Introduction:

The Student Grievance Committee of the International School of Management Excellence (ISME) is committed to addressing a wide range of concerns raised by students pertaining to various aspects of campus life. Throughout the academic year 2020-2021, the committee endeavored to resolve grievances related to infrastructure, hostel facilities, mess food, attendance, and examrelated issues, with the overarching goal of enhancing the overall student experience.

Objective:

The primary objective of the Student General Grievance Committee is to provide a platform for students to voice their concerns and grievances comprehensively. By actively engaging with students and the college administration, the committee aims to identify and implement effective solutions to address these issues.

Composition of the Committee:

Comprising faculty members, administrative staff, and student representatives, the Student Grievance Committee adopts a collaborative approach to grievance resolution. The diverse composition of the committee ensures that student concerns are addressed impartially and effectively.

Activities Undertaken:

During the academic year 2020-2021, the Student General Grievance Committee undertook the following initiatives:



Grievance Redressal Mechanism: A online grievance redressal mechanism was established to facilitate the submission and resolution of student grievances related to infrastructure, hostel facilities, mess food,

attendance, and exam-related issues.

Regular Meetings: The committee convened regular meetings to review the grievances received and

discuss potential solutions. These meetings served as a platform for open dialogue and collaboration

between students and the college administration.

Site Inspections: Comprehensive site inspections of campus infrastructure, hostel facilities, and mess

areas were conducted by committee members to assess existing conditions and identify areas requiring

improvement. Feedback sessions were organized to solicit input from students regarding attendance

policies and examination procedures. This feedback played a crucial role in identifying areas for

improvement and implementing necessary changes.

Outcome:

As a result of the concerted efforts of the Student Grievance Committee and the college administration,

several student grievances related to infrastructure, hostel facilities, mess food, attendance, and exam-

related issues were successfully addressed during the academic year 2020-2021. These efforts contributed

to enhancing the overall student experience at ISME.

Conclusion:

The Student General Grievance Committee remains committed to addressing student concerns

comprehensively and advocating for their welfare. Moving forward, the committee will continue to

prioritize transparency, fairness, and student engagement in its endeavors to create a supportive and

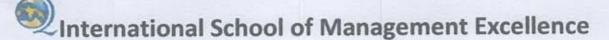
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Chairperson

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International School of Management Excellence





Student Grievance Committee Annual Report 2021-2022

Introduction:

The Student Grievance Committee of the International School of Management Excellence (ISME) is pleased to present its annual report for the academic year 2021-2022. Throughout this year, the committee has diligently worked to address and resolve various student grievances pertaining to infrastructure, hostel amenities, exam-related issues, attendance-related issues, and college mess concerns.

Objective:

The primary objective of the Student Grievance Committee is to provide a platform for students to voice their concerns and grievances comprehensively. By actively engaging with students and the college administration, the committee aims to identify and implement effective solutions to address these issues and enhance the overall student experience.

Activities Undertaken:

During the academic year 2021-2022, the Student Grievance Committee undertook the following initiatives:

Comprehensive Review: The committee conducted a thorough review of all reported grievances related to infrastructure, hostel amenities, exam-related issues, attendance-related issues, and college mess concerns.

Collaborative Efforts: Collaborative efforts were made with the college administration to address and resolve each grievance promptly and effectively. This involved regular meetings, site inspections, and open dialogue between students and relevant administrative departments.



Implementation of Solutions: Effective solutions were identified and implemented to address each specific grievance raised by students. This included infrastructure upgrades, improvements in hostel amenities, modifications to exam procedures, adjustments to attendance policies, and enhancements in the college mess services.

Outcome:

We are pleased to report that all reported grievances related to infrastructure, hostel amenities, exam-related issues, attendance-related issues, and college mess concerns have been successfully addressed and resolved during the academic year 2021-2022. Through the collaborative efforts of the Student Grievance Committee and the college administration, significant progress has been made in enhancing the overall student experience at ISME.

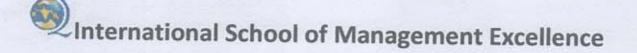
Conclusion:

The Student Grievance Committee reaffirms its commitment to addressing student concerns comprehensively and advocating for their welfare. We extend our gratitude to all students for their active participation and feedback throughout the grievance resolution process. Moving forward, the committee will continue to prioritize transparency, fairness, and student engagement in its endeavors to create a supportive and conducive campus environment.

Chairperson PRINCIPAL
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International School of Management Excellence

School



Student Grievance Committee

Annual Report 2022-2023

Introduction:

The Student Grievance Committee of the International School of Management Excellence (ISME) is pleased to present its annual report for the academic year 2022-2023. Throughout this year, the committee has diligently worked to address and resolve various student grievances pertaining to infrastructure, hostel amenities, exam-related issues, attendance-related issues, and college mess concerns.

Objective:

Our primary aim is to provide a platform for students to voice their concerns comprehensively and to collaborate with the college administration to implement effective solutions, thereby enhancing the overall student experience.

Activities Undertaken:

During the academic year 2022-2023, the Student Grievance Committee undertook the following initiatives:

Comprehensive Review: We conducted a thorough review of all reported grievances related to infrastructure, hostel amenities, exam-related issues, attendance-related issues, and college mess concerns.

Collaborative Efforts: Collaborating closely with the college administration, we worked to address and resolve each grievance promptly and effectively through regular meetings, site inspections, and open dialogue.



Implementation of Solutions: Effective solutions were identified and implemented to address each specific grievance raised by students. This included infrastructure upgrades, improvements in hostel amenities.

Outcome:

We are pleased to report that all reported grievances related to infrastructure, hostel amenities, exam-related issues, attendance-related issues, and college mess concerns have been successfully addressed and resolved during the academic year 2022-2023. Through collaborative efforts, significant progress has been made in enhancing the overall student experience at ISME.

Conclusion:

The Student Grievance Committee reaffirms its commitment to addressing student concerns comprehensively and advocating for their welfare. We extend our gratitude to all students for their active participation and feedback throughout the grievance resolution process. Moving forward, we will continue to prioritize transparency, fairness, and student engagement in our endeavors to create a supportive and conducive campus environment.

Chairperson INCIPAL
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