



## Grievance Redressal Cell

Status : Resolved

|                                   |                          |              |            |
|-----------------------------------|--------------------------|--------------|------------|
| <b>Grievance User (URN): 1003</b> |                          |              |            |
| Name :                            | Arya                     | Gender :     | Male       |
| Register No :                     | 192103                   | Mobile No :  | 7489061300 |
| Email :                           | aryab.isme1922@gmail.com | Department : | UG         |
| Year & Section :                  | 2019                     | Address :    |            |
| Grievance Type : <b>Student</b>   |                          |              |            |

### Grievance Message :

The food is usually very suggery in paneer related dishes. dishes like paneer do pyaza doesn't taste like tomato puree with loads of suger. Apart from this mess is awesome.

### Complaint History :

| Created                  | In Process    | Result   |
|--------------------------|---------------|----------|
| March 28, 2022, 11:27 pm | Not Initiated | Resolved |

### Status Change Notes / Logs:

April 1, 2022, 1:17 pm Krishnan changed status to **Resolved**

Note: Dear Arya, Nice to see the first issue. One side your positive response is encouraging, the other side your commenting on your taste buds, we have taken it up with the caterer Mr. Mukesh and told him about your concern. Told him to keep it less sweet. As it is individual taste issue.



## Grievance Redressal Cell

Status : Resolved

|                                   |                              |              |            |
|-----------------------------------|------------------------------|--------------|------------|
| <b>Grievance User (URN): 1011</b> |                              |              |            |
| Name :                            | Radhika                      | Gender :     | Female     |
| Register No :                     | 2221144                      | Mobile No :  | 9360034970 |
| Email :                           | radhikac.isme.2225@gmail.com | Department : | UG         |
| Year & Section :                  | 2022                         | Address :    |            |
| Grievance Type : <b>Student</b>   |                              |              |            |

### Grievance Message :

I would really appreciate if the college wifi also allows Spotify and Instagram in addition to youtube and whatsapp. Listening to music really helps me study but I am not able to use the spotify app on the wifi. It makes the wifi really non utilisable. As hostel students we barely use the wifi and have to spend more money on purchasing data for our relaxing activities. I strongly would suggest unblocking spotify and instagram at least so we can freely utilise the wifi during after college hours.

### Complaint History :

| Created                    | In Process    | Result   |
|----------------------------|---------------|----------|
| November 13, 2022, 9:09 pm | Not Initiated | Resolved |

### Status Change Notes / Logs:

December 23, 2022, 10:31 am admin\_isme changed status to **Resolved**

Note: Hi Radhika, As discussed the policy of the education institution to block all the Entertainment site. The YouTube is enabled because of the academic related videos suggested by the faculties. For your concern IT team will discussed with Management and update further.

