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A STUDY OF CONSUMERS' BEHAVIOUR IN BUYING VEGETABLES AND FRUITS DURING THE COVID PANDEMIC

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Abstract

This study aims to investigate the behavior of consumers in buying vegetables and fruits during the COVID-19 pandemic. The COVID-19 pandemic has caused a major shift in consumers' behavior and the way they purchase their daily necessities. With the increase in health concerns, the demand for healthy and fresh food, especially fruits and vegetables, has increased. The data for this research was collected during the end of the first quarter of 2022 when the pandemic was subsiding. The concept discussed in this article and the findings thereof will add value to the literature, besides its relevance to academicians, the results of this study are also important to practitioners. The findings of the study revealed that regarding vegetables and fruits, offline is the choice of purchase over online. Retail store images do not play a decisive role in purchasing vegetables and fruits. variety, freshness, and economy have become major factors for consumers. The store image does not matter.

Keywords: Consumer Behavior, Covid 19, Fruits and Vegetables, Buying Habits